

Q. Can I buy the product online and do store pick up?

You can purchase the product anywhere it is sold. You must retain the original receipt that clearly shows the store where purchased, date of purchase and qualifying UPC (item number) to qualify for the rebate.

Q. What do I need to mail in to receive my rebate?

The completed rebate form, original store identified receipt and the original UPC code you will need to remove from the product packaging

Q. How will my rebate be fulfilled?

Check will be mailed to the address you provide on the rebate form

Q. How can I find the status of my rebate submission?

To track a rebate, go to www.rapid-rebates.com and complete the required fields. Once all required fields are completed, please click "Check Rebate Status." Or, call our customer service representatives at 1-800-619-4703.

Q. Why didn't I find my rebate status?

It is likely that your submission is still being processed. Your status information will not be available until your submission has been processed. Typically, this will take 3-4 weeks from the time you submit your rebate claim.

Q. How long should I expect to wait to receive my check once my rebate submission has been submitted?

Please allow 8 – 10 weeks to receive your mailed check.

Q. Can I submit multiple submissions?

No, only one submission is permitted for the duration of the offer.

Q. Will this rebate offer expire?

Yes. Each specific rebate program will have a set time frame wherein you may participate in the offer. Please refer to the specific terms and conditions of the offer to obtain this information.

Q. Can I submit my rebate if it is past the expiration date?

No. If the deadline for submissions has passed, you will not qualify for the rebate.

Q. If I submitted my rebate online, will I receive an email confirming my status?

Yes. You will receive an email confirming your status within 3 – 4 weeks of your submission.

Q. Can I submit more than 1 rebate?

You may only submit up to 1 rebate for each individual, family, or street address within allowable timeframe. Please see the Terms and Conditions of the Offer.

Q. Why was my submission rejected because of “limits”?

Each rebate program has specific limits as it relates to the number of submissions that can be received from the same household/address/person. Your submissions exceed the allowable limit, i.e., one.

Q. If I used a coupon with my purchase, will my rebate be affected?

You may use a coupon with your product purchase; however, your rebate will be the final amount that you paid; after coupons and other offers were discounted from the cost of the product. Example: If the product cost \$11.99 and you used a \$2.00 coupon, the amount of your rebate will be \$9.99 (the final amount you paid).

Q. What if I’m having trouble with my submission?

Call our customer service representatives at 1-800-619-4703 for help on submitting the rebate.

Q. What if I didn’t receive my confirmation email?

If you don’t see your confirmation email in your inbox, check your junk or spam folder. Not there? Go to www.rapid-rebates.com and complete the required fields. Once all required fields are completed, please click “Check Rebate Status.” Or, call our customer service representatives at 1-800-619-4703.